

ABOUT ME

Versatile and internationally experienced professional with a strong background in luxury retail, hospitality, entertainment, and customer relations. Skilled in delivering elevated client experiences, building long-term relationships and working within fast-paced multicultural environments. Passionate about fine jewelry, watches, art, culture, and luxury brand storytelling.

EDUCATION

MASTER'S DEGREE IN ANTHROPOLOGY AND ETHNOLOGY
Faculty of Philosophy, University of Belgrade, Serbia / Belgrade / 2013

SKILLS

- CUSTOMER SERVICE
- COMMUNICATION
- BUILD AND MAINTAIN LONG-LASTING RELATIONSHIPS
- CULTURAL AWARENESS
- PERFORMANCE
- CLOSING SALES
- CREATIVE PROBLEM-SOLVING

LANGUAGES

- ENGLISH
- SERBIAN/CROATIAN
- SPANISH
- GERMAN
- FRENCH

COURSES

- CERTIFIED FINE JEWELRY SPECIALIST ISSUED BY STARBOARD CRUISE SERVICES (JAN 2018 - JAN 2018)
- CREATION & BRANDING, RETAIL & CUSTOMER EXPERIENCE LVMH INSIDE LVMH CERTIFICATE (OCT 2026 - NOV 2026)

PERSONAL DETAILS

Date of birth: 14.04.1985
Nationality: Canadian, Serbian

(438) 930-5644
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ZDRAVKO DIMITRIJEVIĆ

FINE JEWELRY & WATCHES SALES SPECIALIST, ACTOR, ANTHROPOLOGIST

WORK EXPERIENCE

ACTRA MONTREAL / VARIOUS PRODUCTIONS
Montreal
Oct 2018 - present

Actor
Performed in a range of theatrical productions, television shows, and film projects. Experience in modeling, dancing, and television hosting. Notable roles include performances in popular Serbian TV shows and international festivals.

HOLLAND AMERICA LINE'S MS KONINGS DAM / NIEUW AMSTERDAM, LVMH MOET HENNESSY LOUIS VUITTON STARBOARD

Shops Associate & Fine Jewelry Specialist
Provided high-level customer service while selling luxury fine jewelry onboard cruise ships. Developed expertise in luxury products and established a strong rapport with clients from diverse backgrounds. Exceeded sales targets while delivering personalized luxury client experiences in a high-volume international retail environment.

Aug 2016 - Feb 2018

ACADEMY FOR CONTINUOUS MEDICAL EDUCATION

Platform Administrator/Education Agent
Promoted, presented and sold the online education program. Managed and maintained the platform. Communicated with medical, pharmaceutical and dental professionals.

Nov 2013 - Dec 2015

VARIOUS INTERNATIONAL CULTURAL EVENTS

Freelance Event Organizer
Produced and coordinated cultural and artistic festivals including the 'Fortress' Theatre Festival, Smederevo, Serbia. 'Expo Shanghai 2010' Delegation, NGIO Productions, Belgrade, Serbia. 'Tiba' Theatre Festival, Belgrade, Serbia. 'Festic' Theatre Festival, Belgrade, Serbia. 'International Festival of Ethnographic Film', Belgrade, Serbia. 'Ice City', a cultural and sporting event, NGIO Productions/City council/Belef Belgrade, Serbia.

Jan 2009 - Dec 2015

BAILIFF'S OFFICE

Chief of Registry
Managed and organized legal documents and court-related matters within the office. Maintained accurate records and assisted in processing cases in line with Serbian legal procedures.

Feb 2012 - Dec 2013

HAPPY TELEVISION

Freelance Story Editor / Assistant Director
Assisted in story editing and directing for popular TV series, including 'Couples' and 'Maldives'.

Jan 2010 - Dec 2012

LINKS

LinkedIn

IMDB

HOBBIES

PHOTOGRAPHY, GARDENING, BOTANICS, LANDSCAPING, THEATRE, DANCE, MUSIC, TRAVEL, ANTHROPOLOGY, ETHNOLOGY, GASTRONOMY, NATURE, FISHING, HIKING, BIKING